

New charity partnership looks to support service users with complex needs

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Improving outcomes for service users with complex needs is top of the agenda for a new partnership of charities working around social exclusion.

Homeless Link, Clinks, DrugScope and Mind are working together to promote and influence public debate on supporting users who don't fit easily into conventional treatment patterns, starting with an event the charities are hosting on 2nd December in central London.

The 'Making Every Adult Matter' conference is an opportunity for service providers and clients from across the substance misuse, criminal justice, homelessness and mental health sectors to work towards improving outcomes for adult service users. Confirmed speakers and contributors include Mark Easton (BBC Home Affairs Editor), Lord Victor Adebawale (Chief Executive, Turning Point), Julian Corner (Home Office) and Naomi Eisenstadt CB (Social Exclusion Taskforce).

The one-day event will focus on a range of topics including:

- our understanding of the prevalence of complex need and its impact on service provision
- the main barriers clients face when accessing services and possible solutions to overcoming them
- what is working and what is not
- the relationship between national policy initiatives and local practice experience
- what we can do, collectively and individually, to get to grips with complex need

In addition to plenary and panel debate sessions, 'Making Every Adult Matter' will also offer a series of seminars where attendees can share their experiences and help shape the agenda in six key policy areas including stigma and discrimination, personalisation and care planning and recovery and social reintegration. In a session focused on personal stories of recovery, delegates will also have the opportunity to hear directly from and place questions to service users with an experience of social exclusion.

The conference marks the beginning of Homeless Link, Clinks, DrugScope and Mind's collective work to promote a common language between their respective sectors. Through developing a cohesive analysis and collective action on common issues, the partnership is looking to engage more powerfully with government ahead of the next election, driving positive developments in policy and practice.

'Making Every Adult Matter' will take place at CCT Venues Smithfield in London on 2nd December.

Places for the conference are still available. If you would like to attend please [click here](#) or call Homeless Link on 020 7960 3032.

Related Links

[Details of the conference and how to book on Homeless Link website \(opens in new window\)](#)
[DrugScope website events section \(includes full conference programme\)](#)